

JCB MACHINE CARE HANDBOOK



For total peace of mind



CONSTRUCTION, INDUSTRIAL AND AGRICULTURAL MACHINES

JANUARY 2023 – PRINTED IN THE UK

EXTENDED WARRANTY

COMPREHENSIVE COVER



JCB Machine Care is our official range of product support packages, designed to help you manage costs throughout the life of your machine. JCB Machine Care provides protection against any defects in the covered components of your JCB machine attributable to faulty materials or workmanship for an extended period. JCB Machine Care Comprehensive Cover can bring added peace of mind to your ownership experience and can help to maximise the uptime, productivity and profitability of your JCB machine.

This handbook has three sections to provide you a detailed overview of what you need to know:

Section 1 is an introduction to JCB Machine Care;

Section 2 are the terms and conditions, including easy to understand sections of which components are covered and those which are not covered;

Section 3 is the Customer Contract Form, which will also be your JCB Machine Care Certificate.

Please read all sections carefully and familiarise yourself with your obligations especially with regards to machine servicing. Please contact your local JCB Dealer if you have any questions.

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The purpose of this section is to give you an introduction to JCB Machine Care Comprehensive Cover and a brief summary of its main features.

JCB MACHINE CARE COMPREHENSIVE COVER – SUMMARY

JCB Machine Care Comprehensive Cover protects your JCB machine against defects attributable to faulty materials or workmanship for an agreed extended hourly coverage period measured from zero clock hours, up to a maximum of five (5) years from new.

JCB Machine Care Comprehensive Cover applies to the covered components of your JCB machine, except for excluded items (see Section 2 - JCB Machine Care Comprehensive Cover Terms & Conditions for details).

JCB Machine Care Comprehensive Cover protection is conditional on you fulfilling a number of important qualifying conditions. There are three qualifying conditions which you need to be aware of immediately:

1. Your JCB machine must be serviced by an authorised JCB Dealer in accordance with the Operator's Handbook at all times from new. We can offer you a range of servicing options to meet your specific requirements and help you to comply with this particular qualifying condition for JCB Machine Care Comprehensive Cover; and
2. You must take out JCB Machine Care Comprehensive Cover within twelve (12) months from new (i.e. first date of retail) of your JCB machine.
3. You must make Your JCB machine available for servicing within 50 hours of each due service interval detailed in the Operator's Handbook. Where appropriate, evidence of servicing and maintenance conducted by the Authorised dealer should be maintained in JCB LiveLink to support warranty claims.

We hope this summary gives you a brief overview of this excellent JCB Product Support package and the confidence for you to purchase JCB Machine Care Comprehensive Cover giving added peace of mind to your ownership experience. For the full details of JCB Machine Care Comprehensive Cover please continue to the JCB Machine Care Comprehensive Cover Terms & Conditions contained in section 2 of this handbook.

IMPORTANT

The details set out in the JCB Machine Care Comprehensive Cover Terms & Conditions and in the JCB Machine Care Comprehensive Cover contract form will form the contract (the "contract") for the provision of JCB Machine Care Comprehensive Cover by us, your authorised JCB Dealer to you, our customer.

NOTE: THIS CONTRACT CONTAINS DETAILS OF YOUR RIGHTS AND OBLIGATIONS. IT IS THEREFORE IMPORTANT THAT THIS IS READ CAREFULLY BEFORE THIS CONTRACT IS SIGNED. THE CONTRACT SHALL ONLY COME INTO EFFECT WHEN WE SIGN THE ACKNOWLEDGEMENT OF CONTRACT, A COPY OF WHICH SHALL BE RETURNED TO YOU.

The capitalised terms used in these JCB Machine Care Comprehensive Cover Terms & Conditions are defined in Clause 12 (Glossary of Defined Terms).

I. WHAT IS COVERED BY YOUR JCB MACHINE CARE COMPREHENSIVE COVER

In consideration of the charges and subject to you fulfilling the qualifying conditions set out in Clause 5 (Conditions you must fulfil for the JCB Machine Care Comprehensive Cover to apply), We will make good by repair or replacement, at our option, any defects in the covered components of the JCB Machine (other than the excluded items) attributable to faulty materials or workmanship under normal use which shall become apparent within the JCB Machine Care Comprehensive Cover cover period. We will carry out all work required as part of JCB Machine Care Comprehensive Cover during our normal working hours.

2. COVERED COMPONENTS

ENGINE

Engine and all components within
Cylinder head
Engine block
Engine oil pump
Exhaust manifold
Flywheel
Flywheel housing
Front damper
Oil sump
Pulleys
Ring gear
Rocker arm cover
Timing gears

HYDRAULICS

Cooling fan pumps and motors
Hydraulic accumulators
Hydraulic cylinders and all components within
Hydraulic hoses
Hydrostatic lines
Hydraulic main control valve block
Hydraulic motors
Hydraulic oil coolers
Hydraulic pumps
Hydraulic tank
Hydraulic valves
Hydrostatic pump
Joysticks - Implement and directional controls
Pilot controls
Relief valves
Senders/solenoids/sensors

ENGINE ANCILLIARIES

Alternator
Battery cables
Common rail
Cooling system hoses
DEF dosing module
DEF head unit
DEF tank
Diesel tank
EGR cooler
EGR Valve
Engine control unit (ECU)
Engine oil filter housing/base
Engine throttle cable
Exhaust pipe/muffler
Fan housing
Fuel injection pipes
Fuel injectors
Fuel lift pump
Fuel lines/hoses
High pressure fuel injection pump
Ignition Switch
Induction hose
Intercooler
Main power relay
Oil cooler
Oil hoses
Radiator
Starter motor
Thermostat
Turbocharger
Water pump

TRANSMISSION

Accumulators and related relief valves
Axle and/or final-drive coolers
Axle seals
Axles and all components within
Dropbox
Electronic and/or hydraulic control valves
External oil lines
Hydraulic differential lock valves and associated parts
Hydraulic oil tank
Hydrostatic drive motors
Propshafts
Rotary coupling
Senders/solenoids/sensors
Slew brake valve
Slew motor
Torque converter assembly
Track motors
Transmission and all components within
Transmission electronic control unit (TCU)
Transmission hoses
Transmission hydraulic controls
Transmission oil cooler
Transmission oil pumps
Universal joints
Wheels and fasteners
Wiring harnesses and switches

CAB / OPERATOR ENCLOSURE

Circuit board displays
Fuse/circuit breaker panel
Gauges/indicators/displays
Relays/circuit breakers
Seat
Steering column and console
Wiring harnesses and switches – *if not included elsewhere*

FRAMES & LINKAGES

Articulation and/or oscillation joint (including pins and bushings)
Attachment mounting frame/carriage
Boom
Bucket linkages
Chassis / Implement frames
Dipper / Arm
Frames
Loader Arms
Rear deck mounting frame (Fastrac)
Rollover protective structure (ROPS)
Stabilisers
Undercarriage frame
X Frame

UNDERCARRIAGE

Non moving undercarriage components
Recoil spring/assembly
Track adjuster
Track roller frame

SUSPENSION

Accumulators
Anti roll bar
Struts
Suspension arms/linkages
Suspension control & control valves

Suspension cylinders
Suspension ECU and related components
Suspension system hydraulic components

BRAKING

ABS modulator
ABS sensors (Not calibration or adjustment)
Air Dryer (not cartridge)
Anti-lock braking system (ABS) control module
Brake actuator
Brake air tank
Brake caliper/head assembly - Excluding wear items*
Brake lines
Brake master cylinder
Control valves
Footbrake valve
Park brake actuator
Park brake valve
Service brake assembly - Excluding wear items

STEERING

Angle sensors
Link trackrod
Linkages
Orbitrol valve assembly
Power trackrod and related components
Senders/solenoids/sensors
Steering accumulator
Steering controls
Steering cylinders
Steering lines and hoses
Steering pump
Steering relief valve
Steering valve
Tie rods
Wiring harnesses and switches

ELECTRICS

Camera's (when factory fitted)
Display ECU
Engine wiring harness
Fastrac central controller (FCC)
Hydraulics ECU
LinkLink ECU
Logic modules
Mainframe wiring harness
Senders/solenoids/sensors
Sensor/switches
Wiper motors
Access – aerial work platform control system

HYBRID-ELECTRIC COMPONENTS

Charger unit (fitted to machine)
Electrical control unit
Fuses and relays
High voltage cables
Power distribution unit
Traction motors

HEATING & AIR CONDITIONING

Air conditioning compressor
Air conditioning condenser
Air conditioning drier receiver
Heating and air conditioning ECU
*Pipes (excluding low pressure hoses, gas charge & quick connectors)
Temperature control
Programmings and valves

* See Clause 3 Excluded Components

“If it’s important to our customers, it’s important to us’

LORD BAMFORD



3. EXCLUDED COMPONENTS

JCB Machine Care Comprehensive Cover does not cover any component of the JCB machine not listed in Clause 2 (Covered Components). For example all of the components listed below are specifically excluded from JCB Machine Care Comprehensive Cover:

- All lubricated parts i.e. Boom chains, Pins and Bushes (except in articulation joints) and lubricating hoses and fittings
- ³JCB Attachments
- ¹Batteries and Chargers
- Bodywork (cosmetic panels, fenders and coverings), mirrors, body seals, cosmetic finishes, paintwork, trim, upholstery or weather strips
- Diesel Particulate Filters (DPF)
- ²Electrical software updates or reprogramming
- Faults resulting from the use of contaminated fuel or inappropriate fuel for the vehicle
- Glass
- Gradual reduction in operating performance (wear and tear) consistent with the age and hours of the machine. Components that may be subject to wear include, but are not limited to, brake discs and frictional materials, suspension and steering components, clutch pressure plates, bearings and frictional material
- Ground Engaging Tools i.e. bucket teeth, blades and cutting edge parts
- Hinges and strikers
- Hydraulic Line Quick Connect/Disconnect Components
- Machine Control and Guidance systems
- ²Maintenance items – such as adjustments, V belts, filters and elements, fuse, wiper blades, lamps, lights and bulbs
- Miscellaneous costs – Consumable items

- Parts/Kits not ordered with the machine and installed aftermarket are not covered
- Radios
- Beacons
- ²Recharging of air conditioning unit
- Service Brake Components - External brake components that are accessible without disassembly of a Powertrain component are not covered (i.e. brake linkage and control valves). Wear items, including but not limited to, discs, plates, and linings, either internal or external
- ²Service items – such as coolant, oils, additives and fluids
- Tyres and rubber tracks
- Undercarriage Components – including sprockets, drive wheels, track and track belt assemblies, track rollers, idlers and roller frame tensioning systems
- Automatic Lubrication System (when not factory fitted)

¹ For Electric Machines, Batteries are covered by their manufacturers warranty

² Unless part of a valid claim, or required due to the failure of a covered part causing consequential damage

³ Attachment Mounting Frame / Carriage are covered, see Section 2 Covered Components - Frames and Linkages



4. WHAT CIRCUMSTANCES ARE NOT COVERED BY YOUR JCB MACHINE CARE COMPREHENSIVE COVER

JCB Machine Care Comprehensive Cover does not extend to failures, defects or damage to the JCB machine attributable to any other reason except as set out in Clause 1, including:

- 4.1. wear and tear and You acknowledge that parts of the JCB machine are by their nature subject to deterioration through wear and tear (particularly ground engaging parts) and such deterioration is outside the scope of JCB Machine Care Comprehensive Cover;
- 4.2. abuse; accident; neglect; misuse; collision;
- 4.3. chemical corrosion and physical or mechanical erosion;
- 4.4. any modifications or adjustments required to meet a change in law;
- 4.5. any modifications or adjustments to the JCB machine not approved by JCB and not carried out by an JCB authorised Dealer;
- 4.6. any component failure, damage or losses resulting from the use of solid or semi solid tyres unless original factory fit;
- 4.7. any component failure, damage or losses resulting from the use of non-approved attachments;
- 4.8. solid or semi solid tyres unless original factory fit;
- 4.9. damage or failures resulting from external elements (eg, corrosion, fire, freezing, frost or snow);
- 4.10. a failure to properly use, maintain and service the JCB machine in accordance with the Operator's Handbook, including without limitation any failure to regenerate the Diesel Particulate Filter (DPF) when indicated on the machine dashboard for the length required. This includes any failures to the DPF where machine operation prevents automatic regeneration. Any breakdowns or

deratings of the machine caused by the use of poor quality DEF (Diesel Exhaust Fluid) or failure to top up DEF. This also includes any defects caused by material being wrapped around or stuck in machine components or filters;

- 4.11. improper use of application, including without limitation any application or operation other than stated for the machine in accordance with Clause 6 (Applications & Environment) for any operation where the machine in question is deemed inappropriate for, including missing or removed safety and protection equipment. This also includes operating the machine exceeding the recommended weight, moving loads over unreasonable distances with the boom extended or at height;
- 4.12. the JCB machine not being used for an extended period (which means any period exceeding twelve (12) weeks);
- 4.13. continued use of the JCB machine where a known problem exists; or
- 4.14. incorrect use of fuel or contamination of fuel and hydraulic systems.

5. CONDITIONS YOU MUST FULFIL FOR THE JCB MACHINE CARE COMPREHENSIVE COVER TO APPLY

Our obligations to You pursuant to JCB Machine Care Comprehensive Cover are conditional on You fulfilling the qualifying conditions set out in this section at all times during the JCB Machine Care Comprehensive Cover Period. Any failure to fulfil these qualifying conditions will mean the JCB machine will no longer have the protection of JCB Machine Care Comprehensive Cover, however You will still be obliged to pay the Charges.

To qualify for JCB Machine Care Comprehensive Cover You must:

- 5.1. take out JCB Machine Care Comprehensive Cover within twelve (12) months of the Retail Date;
- 5.2. pay the Charges to Us in accordance with the JCB Machine Care Comprehensive Cover Contract Form;

- 5.3. ensure that the JCB machine is at all times used, operated, maintained and serviced properly in accordance with the Operator's Handbook and any other recommendations or instructions which may be given to You by Us or JCB Service or the manufacturer or otherwise communicated to You through the JCB Dealer network;
- 5.4. ensure that the JCB machine is serviced by Us or any other authorised JCB Dealer. Servicing must be carried out in accordance with the schedule and conditions specified in the Operator's Handbook;
- 5.5. use only genuine JCB Parts, Fluids and Lubricants with the JCB machine;
- 5.6. properly protect the JCB machine against damage by frost by using a suitable anti-freeze product or additives;
- 5.7. ensure that the hour meter is functional on the JCB machine;
- 5.8. ensure that JCB LiveLink is activated where a LiveLink terminal is fitted to the JCB machine and that You notify Us immediately if there is any malfunction;
- 5.9. ensure that the hour meter or any LiveLink terminal fitted to the JCB machine is not tampered or interfered with;
- 5.10. ensure that the JCB machine is only operated by authorised and suitably trained operatives;
- 5.11. ensure that the information You have provided to Us in the JCB Machine Care Comprehensive Cover Contract Form about Your intended usage of the JCB Machine is complete, accurate and up to date and that You comply with Your obligations pursuant to Clause 6 (Applications & Environment); and
- 5.12. follow the process set out in Clause 8 (What to do if Your machine develops a fault) if the JCB machine exhibits a fault or a possible fault.

6. APPLICATIONS & ENVIRONMENT

It is important that You explain clearly to Us the intended application of the JCB machine, its intended operating environment and country of operation. This will ensure that we can provide appropriate guidance in relation to relevant limitations on the JCB machine's capacity and capabilities in that environment. We will instruct You on the proper lubrication, general care and operation of the JCB machine in the intended operating environment. This will include fitment of correct accessories (such as air filtration in dusty conditions and corrosion protection in salty atmospheres) applicable for the working environment.

If there is a change in the application, country of operation or the operating conditions of the JCB machine then You must immediately notify this to Us in writing.

It is important for You to understand that JCB Machine Care Comprehensive Cover may not be available for all applications, countries of operation or operating environments. In addition the Charges applicable for JCB Machine Care Comprehensive Cover vary depending on the application, country of operation and operating environment in which the JCB machine is used. As such We reserve the right to terminate JCB Machine Care Comprehensive Cover, levy additional charges and/or impose special conditions where the application, country of operation or operating environment of the JCB machine changes during the JCB Machine Care Comprehensive Cover Cover Period or if the application, country of operation or operating environment was incorrectly advised initially by You.



7. OUR LIABILITY TO YOU UNDER JCB MACHINE CARE COMPREHENSIVE COVER

- 7.1. It is important that You understand that the extent of Our JCB Machine Care Comprehensive Cover commitment to You is expressly set out in Clause 1 (What is Covered by Your JCB Machine Care Comprehensive Cover) above.
- 7.2. It is Our responsibility to pay the costs of repair or replacement of the Covered Components of the JCB machine (other than the Excluded Components) within the scope of JCB Machine Care Comprehensive Cover. You are responsible for all other costs arising in connection with Your use of the JCB machine, including the costs of servicing and maintaining the JCB machine and meeting all of the qualifying conditions for JCB Machine Care Comprehensive Cover set out in Clause 2 (Qualifying Conditions).
- 7.3. Nothing in this Contract shall limit or exclude Our liability to You for:
- 7.3.1. death or personal injury resulting from Our negligence;
 - 7.3.2. fraud or fraudulent misrepresentation; or
 - 7.3.3. any other act or omission, liability for which may not be limited under applicable law.
- 7.4. Subject to Clause 7.3, We shall have no duty, obligation or liability to You, under or in connection with this Contract, whether in contract or tort (including negligence) or restitution, for:
- 7.4.1. any indirect or consequential loss or damage;
 - 7.4.2. costs relating to provision of a replacement machine or the transport of a replacement machine, unless otherwise agreed in writing;
 - 7.4.3. loss of or damage to other equipment or property;
 - 7.4.4. incurring of liability for loss or damage of any nature whatsoever suffered by third parties (including in each case incidental and punitive damages);

7.4.5. damage constituting wasted time or expenditure;

7.4.6. liability by way of indemnity or contribution; or

7.4.7. any loss of actual or anticipated profit, interest, revenue, savings, contract or business or damage to goodwill, even if We are advised in advance of the possibility of any such losses or damages.

7.5. Nothing in this Contract shall affect Your rights pursuant to the standard warranty which came with the JCB machine when You purchased it.



8. WHAT TO DO IF YOUR MACHINE DEVELOPS A FAULT

If a problem with the Covered Components of the JCB machine occurs:

DO NOT continue to use Your JCB machine. This may aggravate the problem and cause greater damage, for which JCB will not be liable.

You must report this to Us as soon as is reasonably possible, providing the following information:

- 8.1. company name/trading title;
- 8.2. machine model and serial number;
- 8.3. hours recorded;
- 8.4. machine location;
- 8.5. JCB Machine Care Comprehensive Cover Contract Number; and
- 8.6. a description of the problem.

Our contact details are set out for You in the JCB Machine Care Comprehensive Cover Contract Form.

We will work with You to determine the cause of the problem and You must provide Us (or another authorised JCB Dealer notified to You by Us) with full and unrestricted access to the JCB machine to enable the cause of the problem to be diagnosed and where necessary to carry out any required repair work on the JCB machine pursuant to JCB Machine Care Comprehensive Cover.

Where necessary, We will refer to JCB Service for their guidance in determining the cause of the problem. In the event of any dispute between You and Us about the cause of the problem the expert diagnosis made by JCB Service, which will be given in good faith, shall be accepted by You and Us.

We (or another authorised JCB Dealer notified to You by Us) will carry out any repair work required pursuant to JCB Machine Care Comprehensive Cover. All parts that have been removed and replaced pursuant to JCB Machine Care Comprehensive Cover shall become the property of the replacing JCB Dealer.

9. WORKING HOURS OF THE JCB MACHINE

The number of hours for which the JCB machine is used will be measured by the hour meter or JCB LiveLink (where a LiveLink terminal is fitted).

If the hour meter and JCB LiveLink fail then the number of hours usage will be calculated according to the interval and rate of work between the two previous services and/or routine inspections carried out by Us (or another authorised JCB Dealer).

10. APPLICATION FOR TRANSFER OF THE JCB MACHINE CARE COMPREHENSIVE COVER

If You decide to sell the JCB machine during the JCB Machine Care Comprehensive Cover Cover Period You only are permitted to transfer JCB Machine Care Comprehensive Cover if You take the following action:

- if You are selling to an authorised JCB Dealer then you only need to pass this completed handbook to them;
- if You are selling to any other person then You must contact Us to obtain Our clearance to the transfer of JCB Machine Care Comprehensive Cover to the proposed new owner such clearance being at Our discretion. To facilitate the transfer of JCB Machine Care Comprehensive Cover to the new owner You must provide Us with the new owners full details (including name, address, telephone number and where applicable an e-mail address), the intended date of the transfer of JCB Machine Care Comprehensive Cover and inform Us of the intended application, country of operation and operating environment in which the new owner intends to use the JCB machine. Once You have received Our written clearance to this transfer then You only need to pass to the new owner this complete handbook together with the written clearance of the transfer attached and to it and the transfer of JCB Machine Care Comprehensive Cover will be complete to the new owner.

11. GOVERNING LAW & JURISDICTION

The Contract and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with English law.

The parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with the Contract or its subject matter or formation (including non-contractual disputes or claims).

12. GLOSSARY OF DEFINED TERMS

In these terms and conditions the following definitions shall apply:

- 12.1. **“Covered Components”** means those parts of the JCB machine covered by the JCB Machine Care Comprehensive Cover as stated in Clause 2 (Covered Components);
- 12.2. **“Charges”** means the charges payable by You for JCB Machine Care Comprehensive Cover as stated in the JCB Machine Care Comprehensive Cover Contract Form;
- 12.3. **“Excluded Components”** means those parts of the JCB machine which are not covered by the JCB Machine Care Comprehensive Cover as stated in Clause 3 (Excluded Components);
- 12.4. **“JCB LiveLink”** means JCB’s official telematics service which is a two way machine data messaging and position location reporting service consisting of over the air transmission of data over a cellular digital network to and from LiveLink terminals;
- 12.5. **“JCB machine”** means Your JCB machine specified in the JCB Machine Care Comprehensive Cover Contract Form;
- 12.6. **“JCB Machine Care Comprehensive Cover Contract Form”** means the contract form for JCB Machine Care Comprehensive Cover as set out in Section 3 of this handbook;

- 12.7. **“JCB Machine Care Comprehensive Cover Cover Period”** means the hourly coverage from new (ie, from zero clock hours) which You have selected as set out in the JCB Machine Care Comprehensive Cover Contract Form, up to a maximum of five (5) years from the Retail Date or such other alternative agreed maximum period from the Retail Date which is authorised and agreed by JCB Service in writing and then stated on the JCB Machine Care Comprehensive Cover Contract Form;
- 12.8. **“JCB Service”** means JCB Service (company number 0564955) whose registered office is Lakeside Works, Rocester, Uttoxeter, Staffordshire ST14 5JP;
- 12.9. **“Retail Date”** means the date on which the JCB machine is first retailed from new as stated in the JCB Machine Care Comprehensive Cover Contract Form;
- 12.10. **“We” / “Us” / “Our”** means the authorised JCB Dealer as set out in the JCB Machine Care Comprehensive Cover Contract Form; and
- 12.11. **“You” / “Your”** means the customer identified in the JCB Machine Care Comprehensive Cover Contract Form or any new owner of the JCB Machine who this customer may validly transfer this Contract to in accordance with Clause 10 (Application for Transfer).

Customer Details

Trading Name	Dealer Name
Contact Name	Contact Name
Position/Title	Position/Title
Address	Address
.....
.....
.....
.....
..... Postcode Postcode
Country	Country
Telephone	Telephone
Fax	Fax
Mobile.....	Mobile.....
Email	Email
.....
.....

Machine Details

Model	Serial number	Retail date	Term in years	Max machine hours	Single payment of

Arduous Applications

- Operation in facilities handling waste from households and businesses, as well as construction and demolition waste
- Operation in waste transfer facilities for non-hazardous waste
- Processing of non-hazardous solid waste (e.g. garbage), which includes mixed recoverable materials, from households and businesses
- Operation in facilities where mixed recoverable materials such as paper, plastics ,etc. are sorted into distinct categories
- Processing of metal and non-metal waste and scrap (I.e. crushing, cleaning and sorting of glass, reclaiming of rubber such as used tyres to produce secondary raw material)
- Energy recovery resulting from waste incineration processes I.e. Activities involving the treatment and disposal of organic waste (green waste, food waste, food-soiled paper, non-hazardous wood waste, green waste, and landscape and pruning waste)
- Operation in landfills for the disposal of non-hazardous waste
- Forestry and logging
- Military
- Extreme cold environments (below -20°C)
- Extreme hot environments (above 46°C), e.g. Foundry, incineration
- Corrosive chemical environments e.g. Salt, lime and fertiliser

AT ALL TIMES THROUGHOUT THE JCB MACHINE CARE COVER PERIOD THE JCB MACHINE MUST BE SERVICED IN ACCORDANCE WITH THE INTERVALS DETAILED IN THE OPERATOR’S HANDBOOK AND SUCH WORK MUST BE CARRIED OUT BY AN AUTHORISED JCB DEALER TO REMAIN VALID.

By signing this contract you agree to have read and understood the terms and conditions and be bound by this contract.

Tick if you would like to receive information about our products and any special offers by post , by email , by telephone or by text message .

Customer Signature	Print Name	Date
.....

Acknowledgement of Contract

Dealer Signature	Print Name	Date
.....



JCB Service, Waterloo Park, Beamhurst, Uttoxeter, Staffordshire ST14 5PA