

# LIVE LINK



JCB LIVELINK  
**THE SMART WAY TO  
MANAGE YOUR FLEET**



# HAVE EYES ON YOUR ASSETS

Display the real-time location of your machinery in the palm of your hand and have full fleet visibility at a glance.



## LOCATE MACHINES

Utilise What3Words to pinpoint your machinery with precision.

## LOCATION SHARE

Effortlessly share the location of your assets with anyone. Control the visibility duration with flexible link expiry options.

## MONITOR REMOTELY

Download the LiveLink app to manage your fleet remotely, anytime and anywhere in the world.



# RECEIVE REAL-TIME ALERTS

With LiveLink alerts, you can identify problems before they occur, schedule maintenance between shifts and eliminate health and safety risks to prevent downtime.



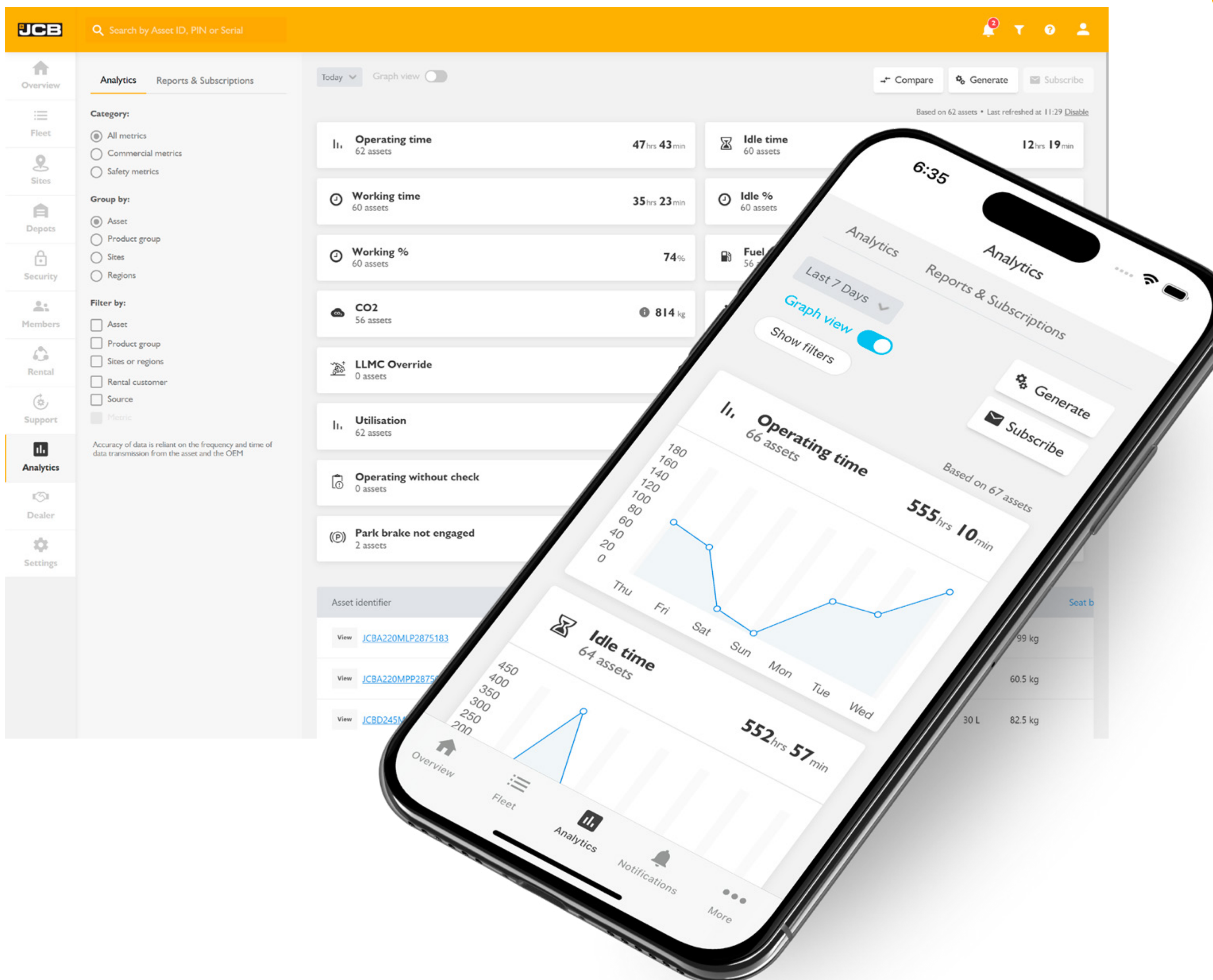
## MAXIMISE UPTIME

Accurate monitoring and reporting of machine usage and performance, ensures your machines are fully operational, safe, secure and earning you money.

- ✓ Health alerts
- ✓ Safety alerts
- ✓ Operational alerts
- ✓ Utilisation alerts
- ✓ Security alerts
- ✓ Geofence alerts
- ✓ Out of hours alerts
- ✓ Service alerts

# DATA DRIVEN INSIGHTS

LiveLink provides advanced analytic insights to help make informed business decisions and maximise profitability.



## GUESS LESS, KNOW MORE

LiveLink provides key metrics such as:

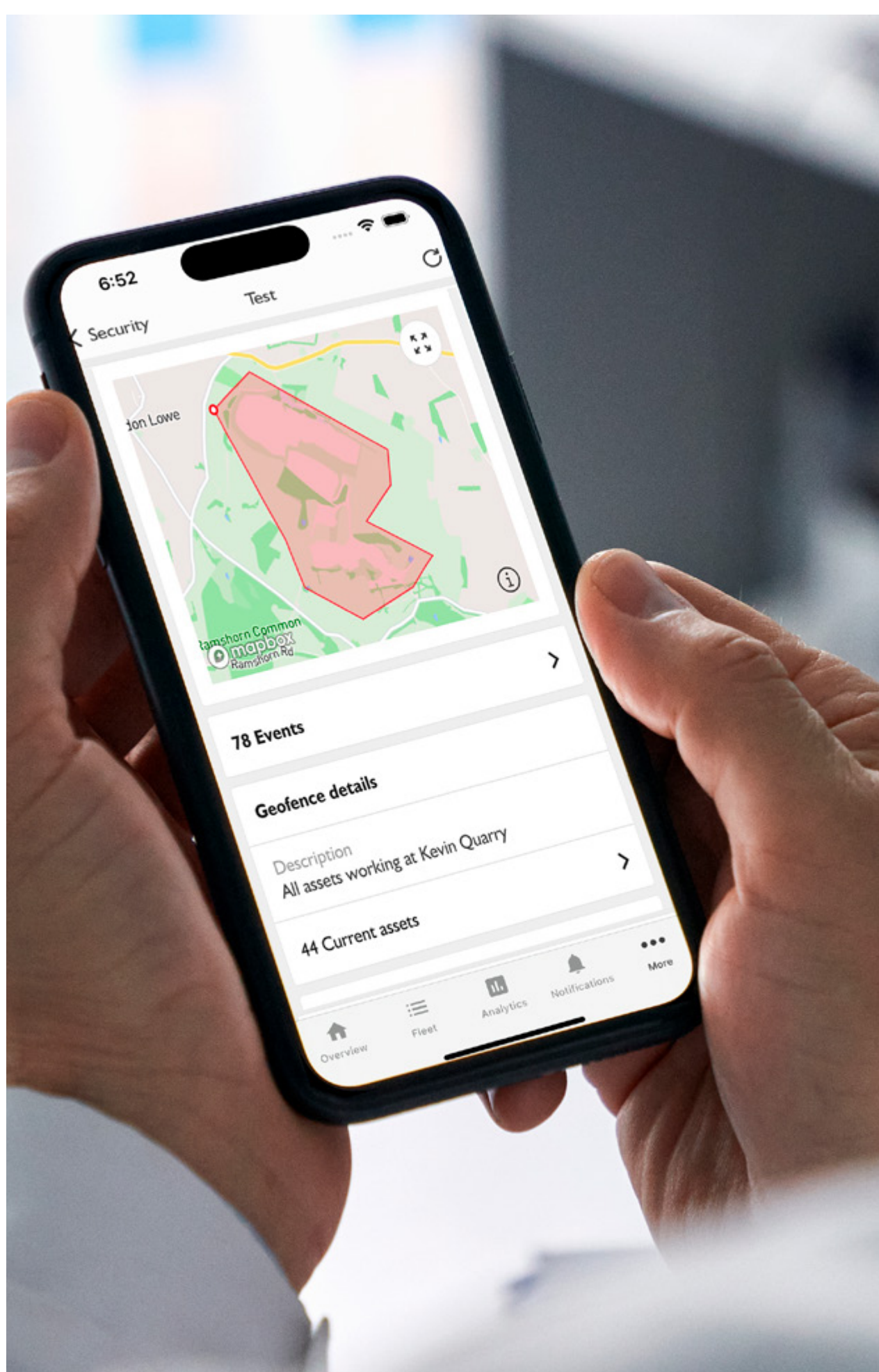
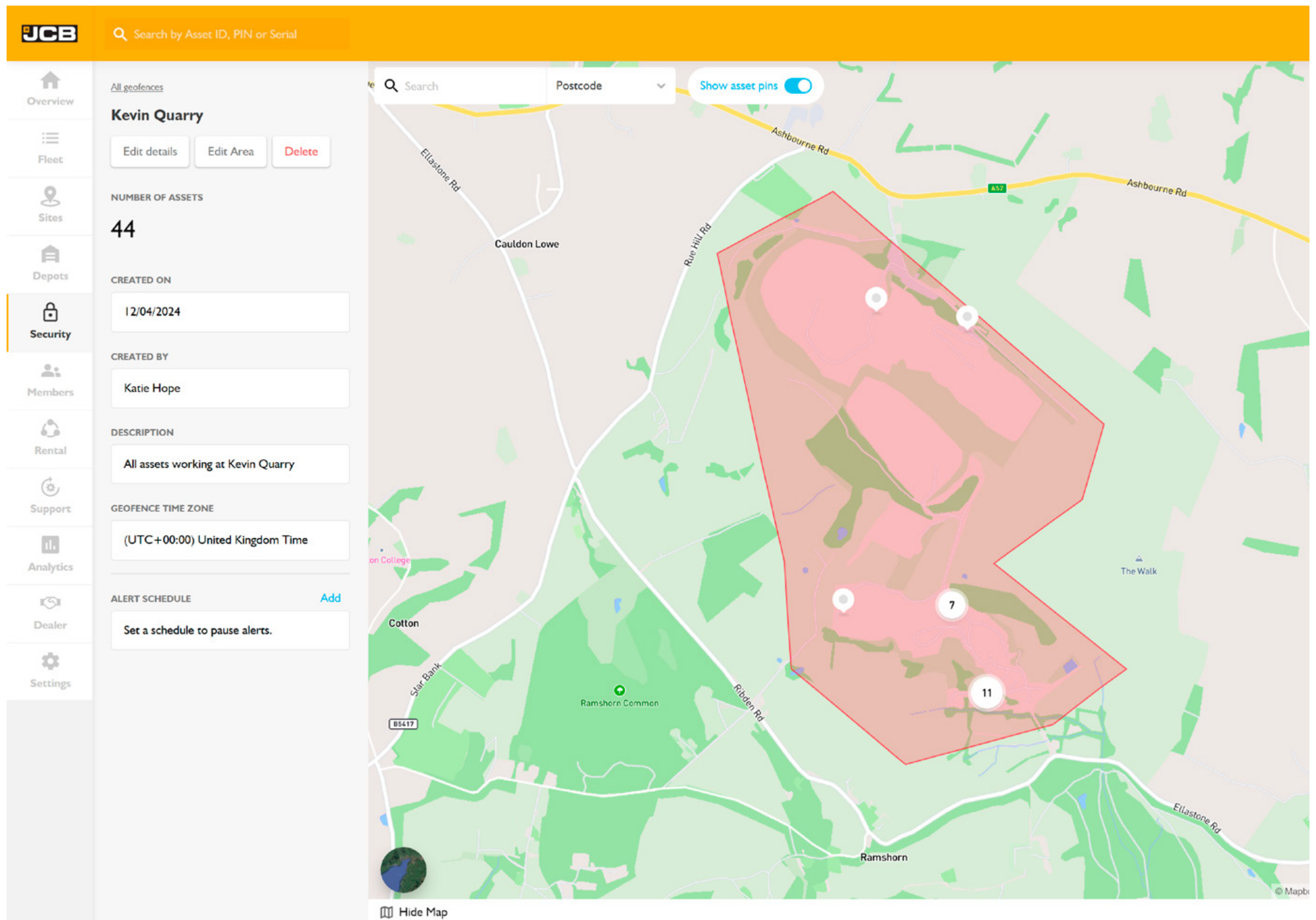
- 📊 Operating time
  - 🕒 Idle time
  - 🛢 Fuel used
  - 💰 Fuel costs
  - ☁ CO2 output
  - ⚠ Safety
- and so much more...

## COMPARE AND SCHEDULE REPORTS

Create custom reports delivered straight to your inbox whenever you need them, or use the comparison tool to review performance and ensure you're always operating efficiently.

# DYNAMIC SECURITY

LiveLink keeps your equipment in sight 24/7. Get real-time alerts that fit your needs such as Tamper Alerts when the LiveLink unit stops receiving power.



## GEOFENCES

Enhance security with customisable Geofences. Create virtual boundaries around your sites or equipment and receive custom alerts between set hours.

## OUT OF HOURS ALERTS

Define your operating hours and receive notifications when machines are used outside of these times, flagging up potential unauthorised use.

# FLEET MANAGEMENT

LiveLink allows you to remotely manage all your JCB equipment in one centralised location.



## RENTAL SOLUTION

LiveLink's rental solution allows rental companies to share assets with their end customers for the duration of the hire period. The quick and easy allocation process, provides an enhanced user experience for both the renter and rentee.

## SITES & DEPOTS

LiveLink allows you to group equipment into specific sites and regions, to give complete project overviews, improve site management and optimise resource allocation.

## DOCUMENT MANGEMENT

Never lose anything again. Upload and store important documents such as compliance certificates, warranty info and manuals. Plus, get alerted before they are due to expire for extra peace of mind.

# MIXED FLEET INTEGRATION

Integrate your entire fleet regardless of brand.

With LiveLink's mixed fleet solution, you can connect your entire fleet no matter the make, model, or size to receive unparalleled visibility in one central location.

Easily manage your own API feeds and access real-time insights for complete data transparency.

By bringing all your assets into one platform, you'll have the clarity and control to make informed decisions with confidence.



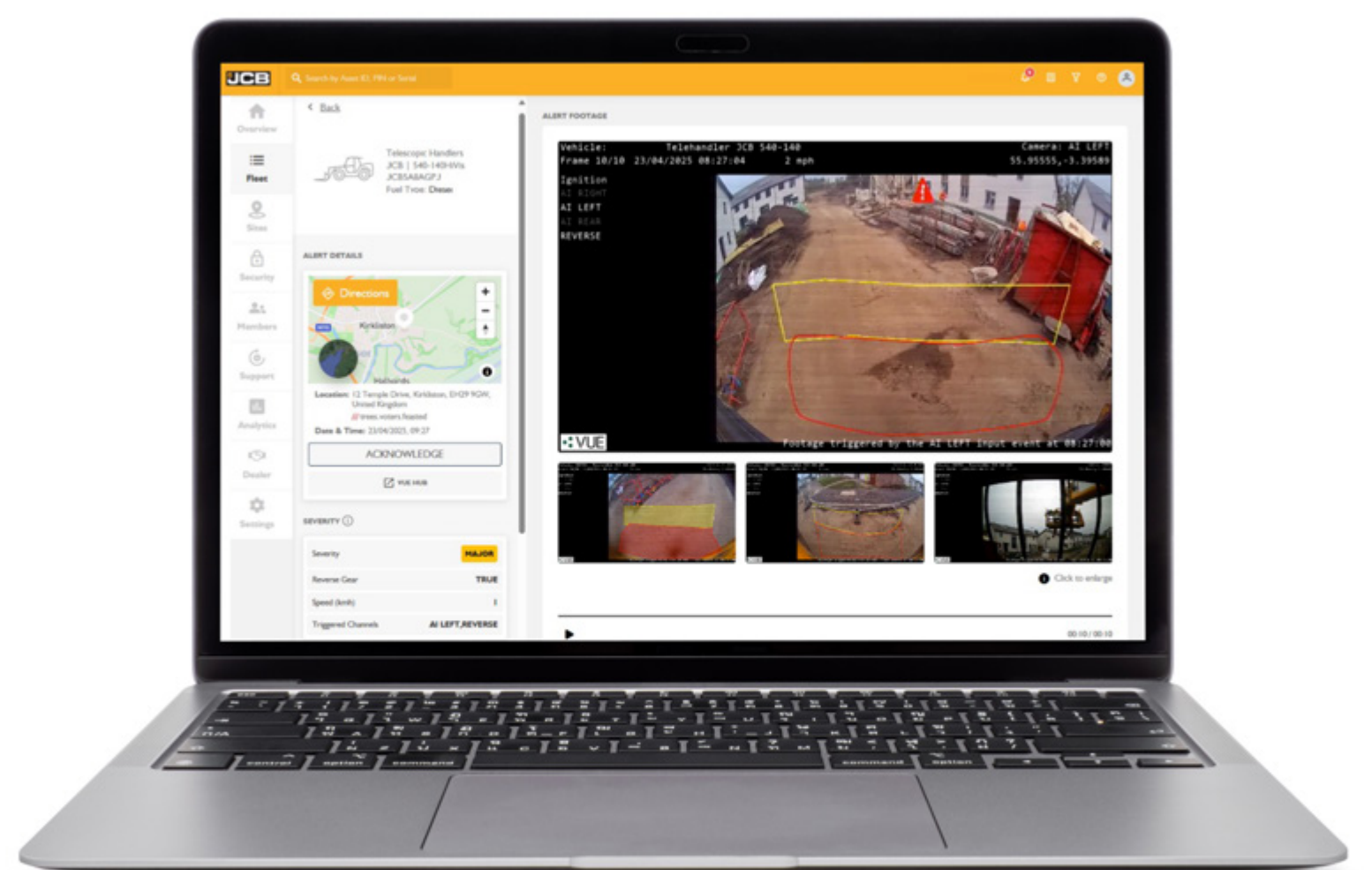
# JCB INTELLISENSE THE FUTURE OF SITE SAFETY

This innovative technology uses AI cameras to improve driver awareness and significantly reduce the number of incidents on site, by alerting operators of pedestrians in areas of risk.\*



Integrated seamlessly into LiveLink, users will receive alerts when human near miss events occur.

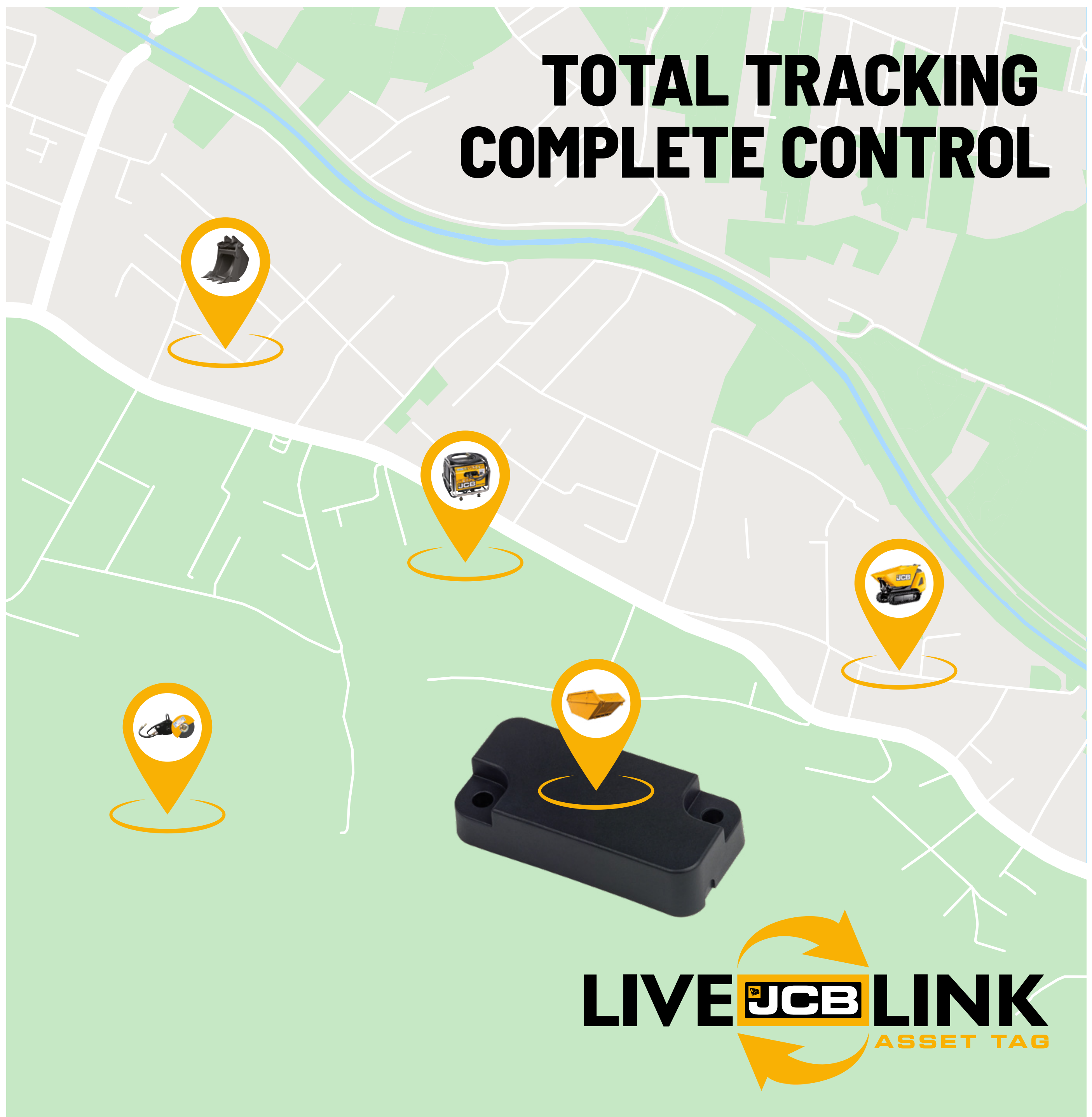
Important video evidence can be viewed directly from LiveLink, meaning users can remotely analyse data to make on-site improvements, as well as keep drivers and pedestrians safer.



\*Available on selected models

# ASSET TAG

The LiveLink Asset Tag is engineered for durability, delivering more asset visibility than ever before.

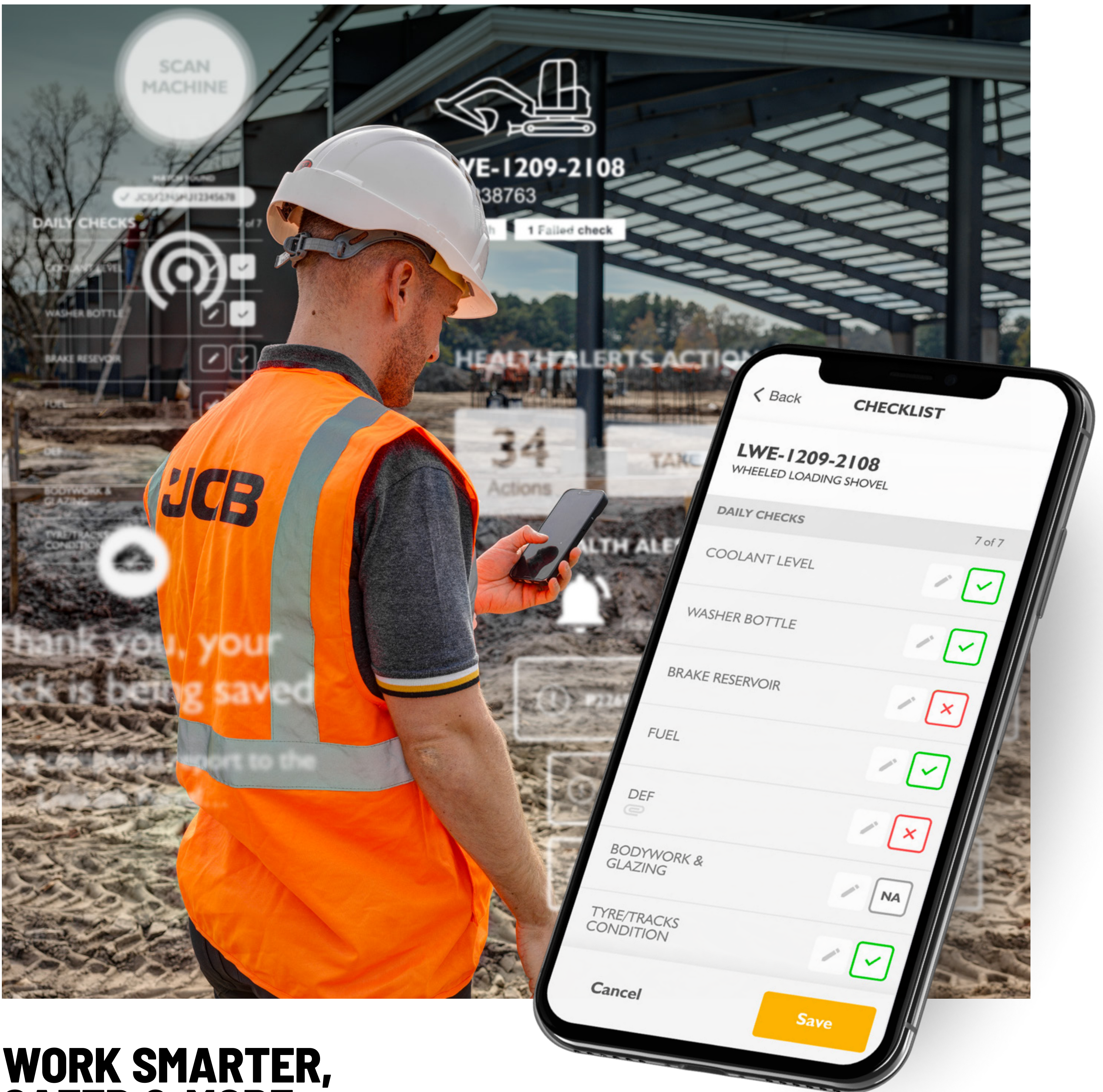


The Asset Tag utilises the latest Bluetooth 5.0 technology to track the location of any small to medium machines, as well as non-powered assets, attachments, and accessories.

With a long-lasting battery, IP69K rating and easy, wire free installation, you can now monitor everything within JCB LiveLink.

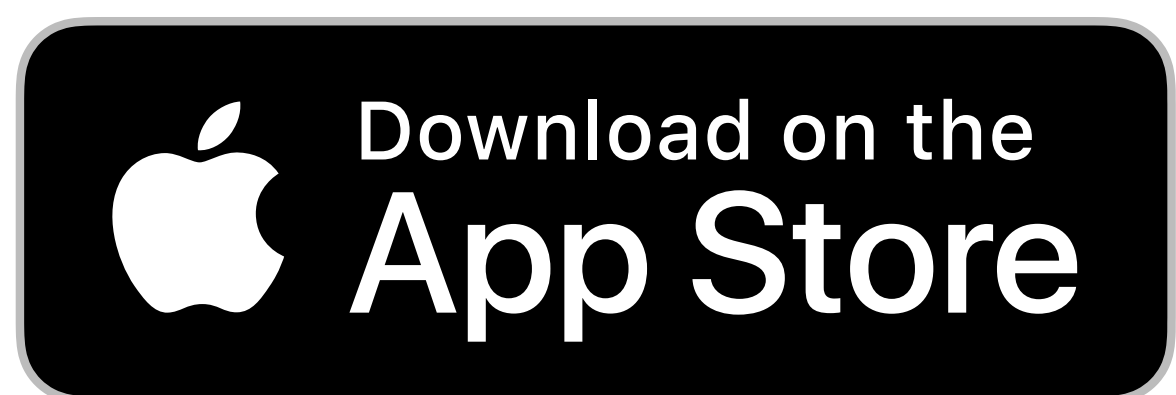
# OPERATOR APP

Allow operators to easily carry out customisable pre-start checks ensuring safety and accurate machine information.



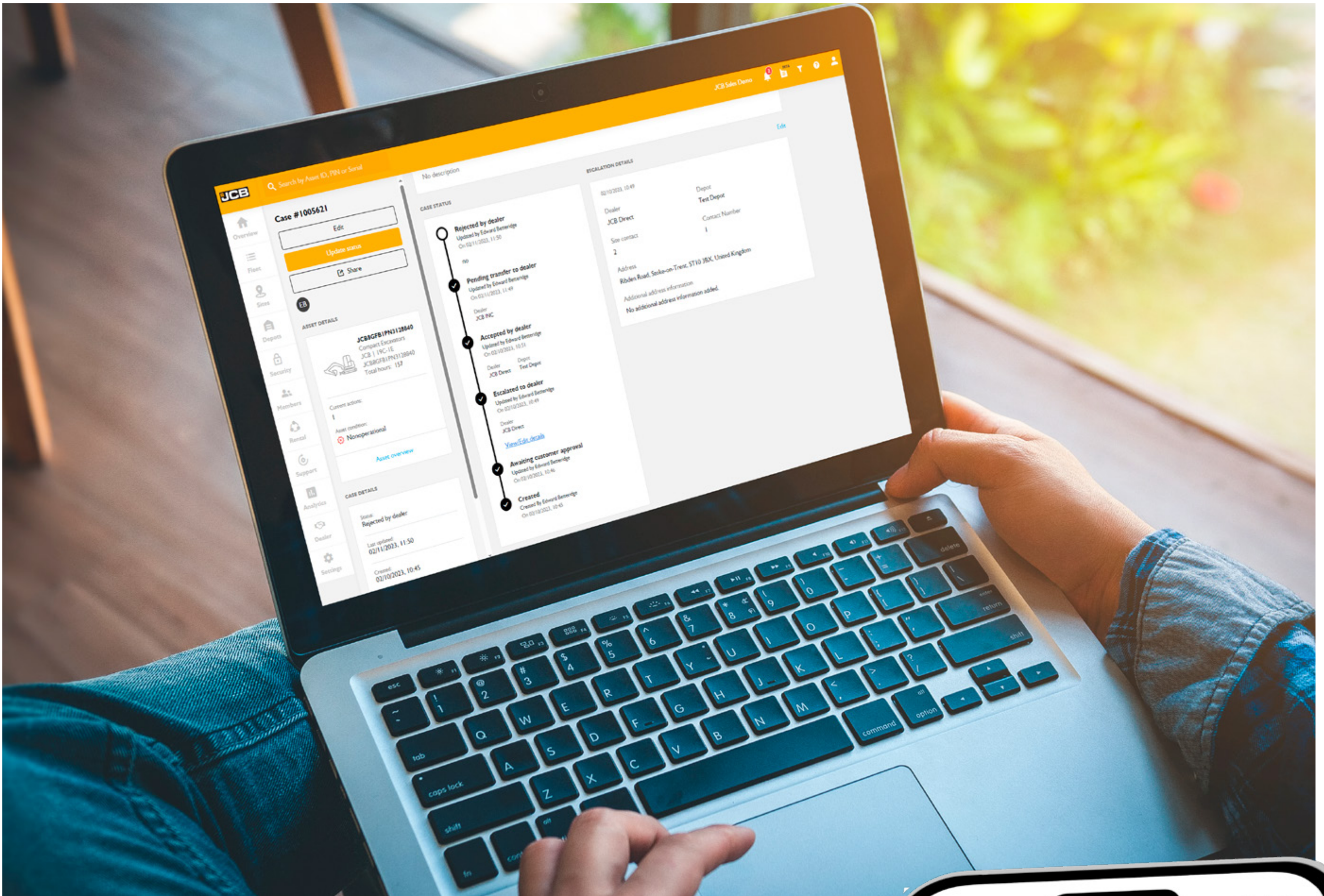
## WORK SMARTER, SAFER & MORE EFFICIENTLY

Integrating into your LiveLink account, the Operator app allows you to get both telematic and non-telemetry information in one place.



# CUSTOMER SUPPORT

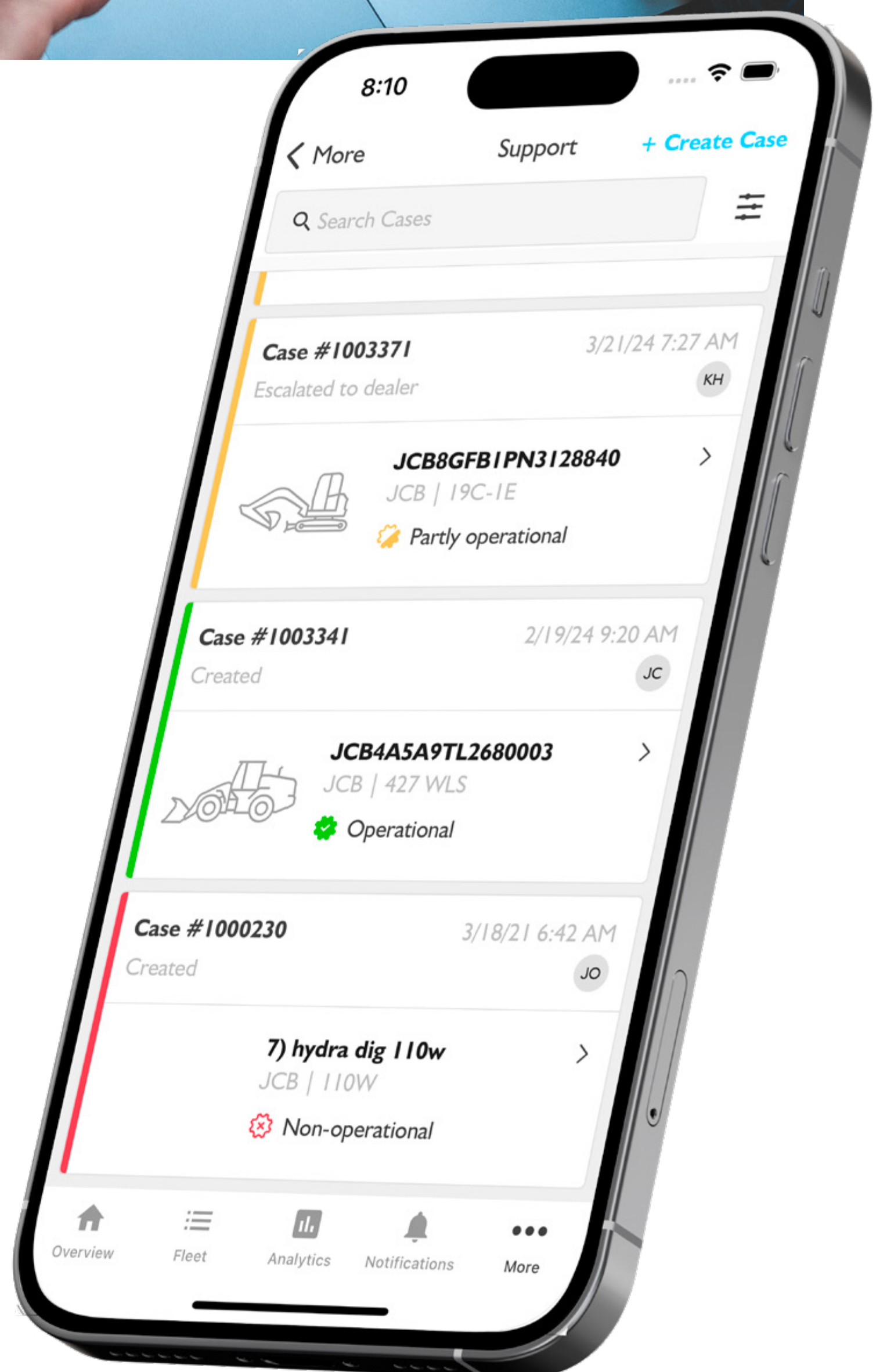
Raising support cases is a quick and efficient way to receive immediate assistance, whether for routine inspections, preventative maintenance, or additional support.



## PROVIDING CLEAR COMMUNICATION & TOTAL TRANSPARENCY

Just like tracking a parcel, you'll receive a timeline of events, keeping you informed at every step.

Case support is also available on the LiveLink app, allowing you to create, share, and update cases remotely, saving you time and offering greater peace of mind.



# YOUR UPTIME, IS OUR PRIORITY

Any LiveLink contract is eligible to receive manufacturer-led proactive health alerts, helping to avoid unplanned downtime.



## 24/7 SUPPORT

Our 6 dedicated Uptime Centres work seamlessly with over 775 authorised JCB dealerships around the world.

From scheduling routine maintenance to remote diagnostics and uptime alerts, LiveLink is the foundation for delivering you the industry's finest customer support.

## UPTIME ALERTS

With LiveLink at the heart of your machine, our dealers are alerted to any potential problems before they occur.

Together, we work around the clock to deliver you JCB parts and service as quickly as possible to keep you up and running, wherever you are in the world.

# HOW LIVELINK WORKS

Civil engineering application.

I am a fleet manager for a large contractor, responsible for 15 machines of various brands with 5 hired in and 20 operators across 4 sites.

I am mainly office based, but use my company mobile when travelling between sites. I need to be able to access data wherever I am 24/7.



Access data for all machine brands from my phone on the go.



See when stability systems have been overridden, when machines are travelling with the boom in the air and when seat belts are not engaged.



Quickly resolve issues, with health alerts providing clear descriptions, such as performing a diesel particulate filter regeneration.



Instantly view pre-start checks submitted by all operators and respond to any issues.



Monitor fuel usage and act on excessive idle time, resulting in significant revenue increases.



**CLICK TO DISCOVER MORE**